

The Blackboard Transact System

Dear Campus Community,

*This is an exciting time for LIU! Many of you are familiar with the **Blackboard Learn** solution currently utilized for University course delivery. Earlier this year LIU purchased a new system called **Blackboard Transact**, which will replace our legacy Heartland 1Card ID system starting the Fall 2013 semester.*

Blackboard Transact provides state-of-the-art technology that allows for greater integration with existing systems and enables new services that improve conveniences across the campuses. Please read the following answers to frequently asked questions regarding this new system.



FAQ's

Here are answers to frequently asked questions about this new system that will be available to our LIU community beginning Fall 2013.

What is happening?

As a measure to improve campus services, LIU recently purchased the Blackboard Transact system to replace the old Heartland 1Card ID System. This new system provides state-of-the-art technology that allows for greater integration with existing systems and enables new services that improve convenience across the campuses including: personal identification, facilities access and access monitoring, meal plan and dining administration, and web-based transaction processing.

On August 3rd, the new Blackboard system will be up and running for the University. Implementation efforts began earlier this summer to make sure we have the new ID system in place for the upcoming fall semester.

By August 3, 2013, all continuing students and employees will receive new LIU Cards via mail to their address on file as of the last week of June.

What will happen to the old 1Card system?

The old ID system (1Card) will be shut off on August 3rd and will no longer be available for issuance of any LIU Cards. If you have a special event that requires new identification cards during the remainder of the summer, please email:

LIUCard@LIU.edu

What if I want to add dining dollars to my LIU Card?

- Student meal plans will be automatically placed on the ID card with funds available per the meal plan selected for the term. (Starting fall semester - September 4, 2013)
- If you would like to add dining dollars directly on your ID card, new electronic fund deposit machines have been installed at the main cafeteria areas of the LIU Brooklyn and LIU Post campuses.
- Another feature that will be implemented soon is a new ability to load funds via the web in individual accounts. This feature is not yet enabled and more news will be posted once this functionality is available.

What if I lose my new LIU Card?

- If you are a student, please contact your local Public Safety Office for a replacement card. All policies set forth in the current student handbook apply.
- If you are an employee, please contact LIU Human Resources for a replacement card.

Why do I have to keep my card secure?

For your safety, please keep your card in a secure location at all times. Providing security measures for the University ID similar to what one provides for a credit card is a good rule of thumb in order to protect one's own personal information.

At any time, campus personnel can request that you present your LIU Card in order to verify your identity.

What is the “Contactless” feature?

The new LIU Card contains a Blackboard feature called “Contactless” which means your LIU Card contains a Felica Chip that can be in close proximity to the new system ID card reader located at the campus facilities and can be electronically recognized via a distinct tapping motion.

How do I access my office building/ campus lab (or any other room I usually have access to)?

During the transition period (in August), please keep your old LIU ID Card handy to access the buildings/rooms that you normally have access for.

On or around 8/15/2013, the new LIU Card will provide you access to the buildings that you have approved access for at LIU Post and University Center locations.

For all students and employees at LIU Brooklyn, please go to the following offices to have your new LIU Card encoded.

Students (for Residence Hall access):

Jordan C. Ross, Residence Life & Housing

Phone: 718-780-6570

Office: Conolly Hall 2N

Employees (for Building/office access):

Eric Jean, Buildings & Grounds

Phone: 718-780-4021

Office: Room M101

How do I access the gym on campus?

During the transition period (in August), please keep your old LIU ID Card handy to access the gym.

Effective 9/1/2013, for all patrons of the gym, the new LIU Card will provide access to athletic facilities at Brooklyn and Post campuses, in accordance to normal business operations.

How do I borrow books from the campus library? Does this new LIU Card replace my old ID card bar code?

In order to access the local campus libraries, the standard bar code sticker must be obtained from University Libraries, in accordance to normal operations. Please obtain a replacement sticker to place on your new LIU Card from your campus library for library privileges.



Questions?

For further information, please feel free to:

- Go to the following support page: <http://it.liu.edu/support>
- Send an email to: LIUCard@LIU.edu